

Report a Database Problem

If you're having trouble connecting to one of our databases, please check our database troubleshooting tips at <http://www.fresnolibrary.org/ref/dbprob.htm>. A firewall setting is often the problem. If you still have trouble please fill in and submit the form below or call the Reference Department, 559-488-3195 (press 5 when recording begins).

Database Name

Your Name

Library Card Number

Email Address

Accessing a Database from...

Inside the Library

Outside the Library

Description of the Problem